

FLINTSHIRE COUNTY COUNCIL

REPORT TO: **CORPORATE RESOURCES OVERVIEW & SCRUTINY COMMITTEE**

DATE: **THURSDAY, 16 JANUARY 2014**

REPORT BY: **MEMBER ENGAGEMENT MANAGER**

SUBJECT: **FEEDBACK FROM CONSIDERATION OF IMPROVEMENT AND PERFORMANCE PLANS**

1.00 PURPOSE OF REPORT

1.01 To provide the committee with feedback from the functional overview & Scrutiny committees on the new approach to Improvement and Performance plans.

2.00 BACKGROUND

2.01 The new style Improvement Plan was adopted by Council in June 2013. It is aligned to the new, three year Outcome Agreement and focuses on the priorities which are expected to have most impact. In addition to the Improvement Plan Monitoring Report, there are bi-annual performance reports from the Heads of Service. These are similar to those previously producing for quarterly reporting.

2.02 The new style reports were presented to the Overview & Scrutiny committees as follows:

Community Profile & Partnerships	7 th November
Environment	13 th November
Corporate Resources	14 th November
Lifelong Learning	14 th November
Housing	20 th November
Social & Healthcare	25 th November.

At each of those meetings, the committees were invited both to consider the 2013/14 Mid Year improvement Plan Monitoring Report and to comment on the newly introduced improvement plan performance monitoring approach.

3.00 CONSIDERATIONS

3.01 At Community Profile & Partnerships, which was receiving a performance report for the first time, it was suggested that

a Members workshop be arranged to assist Members to scrutinise and comment effectively on the newly introduced improvement plan performance monitoring approach. This was agreed as the committee resolution and has also been referred to at subsequent meetings.

- 3.02 At Environment, Corporate Resources and Lifelong Learning whilst Members raised a number of questions about the content of the reports, there were no specific comments which related to the new approach to performance reporting.
- 3.03 At Housing, a member raised concerns at the format of the improvement Plan Monitoring Report, particularly in the use of 'low, medium and high' to classify likelihood and impact for target scores, which he felt was not easy to understand. Other members of the committee had supported him in his concerns.
- 3.04 At Social & Healthcare, there was a concern about joint working with BCUHB and action planning and strategic direction. There was also concern around the Mental Health and Dementia commissioning strategies and the high level of dependency on partnership working with BCUHB. It was agreed that these concerns should be brought to the attention of the Corporate Resources O&SC, as these were risk areas to be managed. Keeping up with the specialist demands, such as the specific residential needs of those with dementia has created a need for an agreed model of service delivery with an investment plan for the future. The continued ability to influence locality focuses strategic planning with BCUHB had also been raised by CSSIW during the 2012/13 annual review and evaluation of performance.

4.00 RECOMMENDATIONS

That the committee have regard to the observations of the Overview & Scrutiny committees on the Improvement and Performance plans, and if supported, forward these to the Cabinet.

5.00 FINANCIAL IMPLICATIONS

None arising directly from this report

6.00 ANTI POVERTY IMPACT

None arising directly from this report

7.00 ENVIRONMENTAL IMPACT

None arising directly from this report

8.00 EQUALITIES IMPACT

None arising directly from this report

9.00 PERSONNEL IMPLICATIONS

None arising directly from this report

10.00 CONSULTATION REQUIRED

Publication of this report constitutes consultation

11.00 CONSULTATION UNDERTAKEN

None

12.00 APPENDICES

None

**LOCAL GOVERNMENT (ACCESS TO INFORMATION ACT) 1985
BACKGROUND DOCUMENTS**

Contact Officer: Robert Robins
Telephone: 01352 702320
Email: robert_robins@flintshire.gov.uk